

## MSP Endpoint Management in Detail

### The efficient management of your workspaces

MSP Endpoint Management (EPM) takes care of the provisioning and maintenance of your clients and mobile devices. Based on a central software solution, our managed service ensures optimal security and up-to-dateness of your systems with minimal effort on your end. Your clients are maintained proactively, without interfering your work. Whether you are working at home, in the field or at your workplace – MSP EPM provides you with the right software and configuration, tailored to your requirements.

### Advantages of Manged Services

- Uniform environment and identical software versions on all clients
- Complicated update cycles and rollouts are sourced out
- less workload for your first level support
- Significantly more efficient installation and patch processes
- Computer encryption and remote wipe function in the event of theft
- Reduction of security gaps through assignment of administration rights
- Flexible, monthly payment according to the number of clients

### Flexibility and Cost transparency

7,90 €/month\*  
per client

2,90 €/month\*  
per mobile device

Minimum term 12 month  
automatic renewal,  
cancellation period 3 months

\*We will provide you with current conditions in an individual offer.

### Do you have any questions?

Then please contact our

### Endpoint-specialist

Derek Fien under

**+49 40 - 31991619 -200**

or send an e-mail to

**[vertrieb@mspag.com](mailto:vertrieb@mspag.com)**.



## FEATURES & TECHNICAL

- Standard provisioning and software rollout for all standard software for all common operating systems
- Profile groups for the position-specific setup of work devices
- Software kiosk for individual installations

### Supported operating systems:

Mac, Windows, iOS, Android

### Software Supported Execution of:

- Software Distribution
- Mobile Device Management
- Patch Management
- Imaging & Deployment
- Remote Configuration & Support
- Self Service (Kiosk)

## MSP Endpoint Protection in Detail

### Why do I have to protect my devices?

#### RANSOMWARE

- Extortion Trojan: Malicious code from the Internet is installed on the computer and further malicious code is downloaded.
- Afterwards the computer is encrypted and a ransom is demanded.

#### TARGETED ATTACKS

- Hackers exploit security holes in the system and steal data.
- The hacker can additionally use the access for illegal business, so you might be surprised by a prosecution.

#### FILELESS ATTACKS

- More recent threats have emerged through fileless attacks.
- Malicious code is merely loaded into the cache, which makes it difficult for many anti-virus solutions to find it.

### OUR SERVICE

Multiple threats require protection of your IT systems on multiple levels. MSP Endpoint Protection (EPP) reliably protects your endpoints and takes the strain off your IT. No matter where you are - within the corporate network or on the road. We use the award-winning security software from Eset for this purpose. You only pay for what you need, flexibly on a monthly basis.

#### Stability and safety

- Continuous testing of the system functionality
- Contingency plans for the elimination of problems
- Individual procedures and escalation levels

#### Included in the contract

- Always up-to-date client software
- Updating of the security definitions
- 24/7 system monitoring with standard sensors
- 24/7 alerting

#### MSP relies on Eset - advantages of the software

- Available for Windows, Mac, Linux, Android
- Continuous research and development
- Wide range of functions
- Resource-saving and cost-efficient
- Made in EU

#### Services and prices

- Endpoint Antivirus
- Mobile Security for Android
- Virtualization Security
- File Security
- Incl. weekly standard reports

Per client  
2,90 €/month\*

Customized reports  
25 €/month\*

Installation costs  
150 €/per client\*

Installation costs  
24,75 €/per device\*

\*We will provide you with current conditions in an individual offer.